Membership Manager, Statewide

The steward of belonging.

This role ensures that every FETX member, across every city, experiences clarity, care, and value, without friction or fragmentation.

Responsibilities

- Lead and manage the statewide Membership Team
- Direct and support Program Coordinators in each city
- Oversee all membership tiers, onboarding, retention, and benefits
- Manage member engagement in member portals
- Develop and execute membership-only initiatives and programs
- Ensure consistency in the member experience across all cities
- Track and report membership growth, engagement, and retention
- Serve as the primary advocate for member needs and feedback
- Collaborate with Marketing, Events, and Operations

Ideal Candidate
Relationship-driven, organized, and systems-minded. Comfortable leading people and digital platforms at scale. Experience with membership-based or community-led organizations preferred.

Questions?
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